

Modem signal log

Write down the light state before and after each cable or restart check.

1. Time checked

Write the exact time and whether service was down.

2. Device model

Copy the model from the sticker or app.

3. Light label

Power, Online, US/DS, Wi-Fi, WPS, Ethernet, WAN.

4. Color and state

Solid, blinking, pulsing, red, green, blue, amber, off.

5. Cable change

Note any cable, splitter, or port moved.

6. Restart result

Write what changed after modem and router restart.

7. Outage status

Record provider app or status-page result.

8. Support notes

Save ticket number and technician instructions.