

# Router light checklist

Use this before changing Wi-Fi settings or factory resetting a gateway.

- 1. Power light** Confirm outlet, adapter, and startup time.
- 2. Online or Internet** If not steady, check outage and provider cable first.
- 3. US/DS or Broadband** Tighten coax, fiber, or WAN before reset.
- 4. Wi-Fi light** Only troubleshoot Wi-Fi after service is online.
- 5. Ethernet light** Swap cable, port, and wired device.
- 6. WPS light** Wait for pairing window to close before pressing again.
- 7. Red light** Check heat, outage, cable path, then restart once.
- 8. Blinking green** Wait ten minutes; if stuck, inspect signal path.
- 9. Amber or orange** Treat as limited link, startup, or WAN warning.
- 10. Factory reset** Use only when activation or support instructions require it.